



THE GOLDHILL GROUP
Coaching for Growing Companies

Return via e-Fax (253) 270-2240



Strategic Manager™
Coaching Agreement & Commitments

Your Pledge to the Process – Our Guarantee of Satisfaction

You are enrolling your Manager(s) into a focusing and accountability coaching program delivered twice monthly via telephone and the web. The Goldhill Group agrees to guarantee your satisfaction with our webinar coaching and accountability program. Our agreement from you, the Owner/Sponsor, and your Manager(s) is as follows:

You are signing up for a six (6) month coaching program that will continue beyond the six (6) months if you and the manager believe the value in this program significantly exceeds their investment in it. Managers will be encouraged by us and should be encouraged by you to continue their participation beyond the six (6) months if they are growing and demonstrating return of value on the investment made by their Company.

The minimum expected commitment to this program is three (3) months. After 90 days, we require 30 days written notice of cancellation.

Our minimum expectations are that managers will make a best effort to attend every session, show up on-time, prepared and free of outside distractions by turning off cell phones and pagers, participate fully and minimize outside distractions during the sessions for the benefit of the other participants and themselves. They will complete all materials, homework assignments which are minimal, and review missed sessions during the two week period if they miss a session,

In exchange, our guarantee is as follows: ***“We guarantee the value of our coaching services. If you are not fully satisfied with our coaching program, simply return the materials provide your feedback and we will promptly and respectfully give you a full refund.”*** You have until three (3) business days following the second coaching session to let us know your intention for a refund.

To qualify for this guarantee, you must share in the responsibility of value received. What a manager derives from these coaching sessions will depend on what they bring to the process. We ask that they commit fully to the coaching process and go to work “ON” themselves and “ON” their business.

Your responsibilities to the coaching process are as follows:

1. You will pay all invoiced coaching fees in full prior to that month's sessions.
2. Manager(s) will attend the sessions on time, stay the entire time, and make a “good faith” work commitment to the coaching process.
3. Manager(s) will complete fully all assessments and exercises sent via email for inclusion in their coaching binder.
4. If you are not satisfied, you will notify us early on so a remedy may be attempted.

5. You will return all materials and provide your feedback within 3 business days from the date of your second session.

We fully understand your coaching guarantee and our responsibility to the coaching/accountability process.

_____ (date) _____ (signature)
of owner/sponsor

(printed name)

_____ (date) _____ (signature)
of manager

(printed name)

_____ (date) _____ (signature)
of manager

(printed name)

_____ (date) _____ (signature)
of manager

(printed name)

_____ (date) _____ (signature)
of manager

(printed name)

_____ (date) _____ (signature)
of manager

(printed name)

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